

WELCOME TO

**HASSLE FREE TECH
UNLIMITED BROADBAND
TOP CLASS SERVICE
BETTER PRODUCTIVITY
SEAMLESS COMMUNICATION
SURE BUSINESS SYSTEMS**



0151 363 7373



sales@surebusiness.co.uk

Thank You

I'd like to personally welcome you to Sure Business Systems. It's an absolute pleasure to have you as part of our growing network, and I want to take a moment to thank you for choosing us for your communication needs.

At Sure Business, we pride ourselves on providing not just the best technology but also the support and care that helps your business thrive. We understand that each customer is unique, and that's why we make it our mission to offer tailored solutions that truly meet your needs.

Whether you're new to our services or you're expanding your existing setup, rest assured that you have my team's full attention. We're always here to support you, offering expert advice, efficient service, and reliable solutions that keep your business running smoothly.

Thank you once again for trusting us. We're excited to get started and can't wait to see your company go from strength to strength.

We've put together this welcome pack to answer any questions you may have but if you need help with anything at all, don't hesitate to get in touch – we're just a call or email away.

Welcome to Sure Business!



Director



Sure Business
Systems

PROUD PARTNERS



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WHO WE ARE

With over 25 years of expertise in the business communications sector, Sure Business Systems is a proud member of the SFL Mobile Radio Holdings Group. We operate nationwide, with our head office based in Bromborough, Wirral, and an additional office in London, providing reliable communication solutions to businesses across the UK.



WHAT WE DO

SET UP & INSTALL

From design to build to aftercare, our fully-qualified, professional engineers ensure your systems are up and running seamlessly, with on-the-day activation and full aftercare support.

ONGOING MAINTENANCE

Tech can be unpredictable, but we've got it covered. Our engineers are always on the move, providing proactive maintenance and ensuring your systems run smoothly, so you can focus on what matters most.

NETWORK SUPPORT

Our team is always just a call away to help with any issues, from network errors to managing your call management software. With all the admin handled, you can focus on what you do best, with no interruptions.

BUSINESS SOLUTIONS

Our Business SIMs mean your team stay connected no matter where they are needed, while portable routers offer secure internet access on the go. For areas with limited connectivity, Starlink brings fast, satellite-powered internet. We also make sure your services are scalable for when you expand or move locations.

WHY WE WORK

With over 30 years of expertise, we offer simple, jargon-free solutions that get the job done. Our team of reliable, friendly local tech experts is committed to providing straightforward advice and top-notch service. Plus, we ensure that the software and equipment we offer are easy to use, so you can focus on what matters most.



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SCALABLE CONNECTIVITY FOR GROWING BUSINESSES

We have the capacity to scale as your business communication needs develop and grow. We can assist you with every aspect, from a small SIM card to a fully connected network build.



OUR SERVICES



FIBRE BROADBAND

Fast and reliable internet connectivity no matter the location. Offering a wide range of business connectivity options; SOGEA, Ultrafast Fibre, Gfast Ethernet, Fibre Ethernet leased lines and 4G/5G LTE & Satellite solutions.



FIREWALL SECURITY

Enhance your network protection with our advanced firewall security solutions, designed to safeguard your digital assets with precision and reliability. Our firewalls provide robust defence against cyber threats, unauthorised access, and data breaches.



HOSTED TELEPHONE SYSTEMS

Cost-effective, reliable voice connectivity solutions. As an accredited TelcoSwitch partner, we offer bespoke plans with intelligent integrations and full support on the CallSwitch platform, in preparation for PSTN replacements.



BUSINESS SIM CARDS

Low price SIM-only mobile 4G/5G solutions with flexible plans managed via our online portal. Our multi-network data SIM packages are available on 30-day terms, ideal for remote locations, disaster recovery, and temporary deployments.



SERVICED OFFICES



CONSTRUCTION



STUDENT ACCOMMODATION



HOLIDAY PARKS

YOU CAN BE SURE WITH OUR SUPPORT.

- Over 30 years of knowledge and experience
- Dedicated technical support and installations
- Bespoke, tailored packages that scale with your business needs
- Reliable, friendly and trustworthy local tech experts



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HOLIDAY PARKS

Sure Business connects holiday park caravans to a sitewide WiFi network with dedicated routers, ensuring high-speed, reliable internet for streaming and gaming on multiple devices. Our tailored approach guarantees every guest enjoys fast internet, enhancing park operations and return on investment.



STUDENT ACCOMMODATION



Sure Business provides high-speed WiFi and broadband solutions for student accommodations, ensuring reliable internet access for studying and socialising. Our tailored services support seamless connectivity across multiple devices.

SERVICED OFFICES

We provide a range of services to multi-occupant offices with high-speed WiFi and broadband, hosted telephone systems with voicemail & Direct Dial set-up. We ensure new tenants are ready to move in with reliable, secure WiFi access points and door entry IPCCTV-systems, and much more.



CONSTRUCTION



For years, we've provided essential radio and communication solutions. Sure Business Systems offers rapid deployments, 4G Broadband with LTE routers, multi-network data SIMs, 4G/5G Wi-Fi hotspots, and VoIP/telephony services.



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What happens next?

Once we understand your requirements and you've signed your contract, we'll schedule a site visit, install the necessary systems, and ensure everything is up and running smoothly. After installation, we'll provide ongoing support and maintenance to ensure everything continues to operate efficiently. Our goal is to make sure you're fully equipped and supported every step of the way.

When will I get my first bill?

Your first payment will be taken on the 1st of the next full calendar month and on the 1st of each month thereafter. Your Direct Debit will be set up during the onboarding process.



Can I add someone to my account?

Simply contact us and we'll help you grant access to the relevant individuals. Whether it's a colleague or a team member, we can ensure they have the appropriate permissions for managing your account.



How do I upgrade my services?

At any point during your contract with us you can add products and services with adequate notice. Whether it's adding new features, increasing capacity, or improving functionality, we're here to ensure your service grows with you.

Is there a cooling-off period?

Yes, we offer a cooling-off period in line with consumer protection regulations. If you change your mind within 14 days, you can cancel the contract without penalty.

What if we move premises?

Not a problem! Let us know in advance and we can make sure your new location has everything ready that you need for a seamless relocation.



How do I get in touch if I need assistance?

Speak to an expert Mon-Fri 8.00am - 5.30pm by calling us or dropping an email to the details below.



@business_sure



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An aerial photograph of Liverpool, UK, showing the city's skyline, the Mersey River, and the Liverpool Lighthouse. The city is densely packed with buildings, and the river flows through the center. The sky is clear and blue.

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